



OFFICIAL RESPONSES TO VENDOR QUESTIONS RFP-2020-OHS-01-TRANS

No.	Question	Answer
1.	Section 1, Introduction, Subsection 1.2, Contract Period. If total dollars within the FY20 are not met in 1 st year of contract. Can the remaining funds be rolled into FY21 with the expectation all funds relevant will be expended by the end of FY21?	With permission from DHHS, funds not met in the first year of the contact can be rolled into FY21, with the expectation of all relevant funds being expended by the end of FY21.
2.	Section 1, Introduction, Subsection 1.3, Snapshot, Subparagraph 1.3.3. Does this exclude Tax, Title and Registration & Insurance for recipients?	Yes, this would include a defined plan on how tax, title, temporary registration, insurance and inspection sticker will be covered with each vehicle delivered. Of note: insurance will be defined as a maximum of 6 months covered.
3.	Table 1.0 Vehicle Requirements, Reference Number 9 Temp (20) plate. Is the vendor responsible for recipient to follow through with full NH registration and hard plates or will NHEP follow up with recipient?	The vendor will be responsible for ensuring participants follow through with the full NH registration and hard license plates as part of the registration process defined in the above answer in question number 2. Additionally, if issues arise, collaboration with recipients' Employment Counselor is always an option for vendors.
4.	Table 2.0, Participation by County What percentage of recipients have Limited English Proficiency and would require translation services?	It is anticipated less than 20% of the TANF recipients would require LEP services. Additionally, NHEP can work with any vendor to assist with language translation resources if needed.
5.	Appendix D, All Inclusive, Per Automobile Cost Proposal Form Is Payment / Billing cost reimbursement method or per unit basis?	Payment/Billing will be made on a per unit basis for cost reimbursement.